

PLANNING PROCESS

Our aim? To plan a holiday that suits you and responds to your desires in harmony with the places you visit.

- Fill out the form on line. Where, when, why, who with, what means of transport, your budget...Tell us how you want to travel!
- We give full consideration to your needs and expectations by emailing or speaking to you on the phone. Your customized trip starts to take shape...
- We come up with the first ideas. If you agree with our proposal, you can now officially commission us to organize your trip. At this point, an advance payment of 50,00 Euro to cover administrative costs is required. The sum is non-refundable but will be deducted from the final balance of your trip.
- Planning time and costs? They depend on your needs, requests and on the type of experiences you'd like to have. A few hours, some days or some weeks: whatever is needed we will work hard to guarantee the best time and value management so that you can enjoy a fabulous trip. We want your travel experience to be special!
- Once ready, we will outline our proposal for your trip and price per person. If you accept the plan, we will ask you to pay a 25% non-refundable deposit. This will allow us to book all the services related to your trip.
- The payment of the final balance is due no later than 60 days before departure. However, we will try to assist you in your travel plans even for requests closer to your departure date, if conditions allow. In such cases, payment must be made in full beforehand.
- Once the balance is paid, you will receive the complete itinerary with detailed information, all the necessary documents, and suggestions and tips made just for you.
- During your trip, we'll be ready to assist you should anything unexpected occur or to further enhance your experience where necessary.
- On return we'd be pleased to hear your views about the trip, sharing your impressions and memories.
- We can stay in touch if you like! Maybe even to talk about other travel ideas, unknown or familiar destinations to look at with different eyes, new atmospheres and sensations ...

Taste Scenario suggests purchasing a supplementary travel insurance (to cover medical expenses, travel cancellations or delays, lost luggage etc.: if you need advice or assistance, please contact us).

You can pay by bank transfer or by credit or debit card, using the on-line payment system on this site. Online payment methods are safe and reliable. The prices reported are expressed in Euros in line with the exchange rates on the day of payment. Consult: <https://sdw.ecb.europa.eu/curConverter.do>

Terms and Conditions

When you browse this website and/or sign a contract with Taste Scenario (also on behalf of a group of travelers) you agree to the booking **Terms and Conditions** of Taste Scenario and to its **Privacy and Cookie** Policy. Please read carefully. If you do not fully agree with our terms of use, please do not provide any personal information and leave this website.

Privacy:

We are committed to ensuring data security and confidentiality. The processing of personal data is carried out in compliance with Legislative Decree 196/2003, in paper form or by electronic means. We do not sell, give out or authorize access to your personal information that may be identified to third parties, as provided in the Privacy Policy and the Travel Terms and Conditions. Providing personal data is optional but it is a necessary requirement for us to be able to deal with your requests and to provide you with specific services in order to draw up and conclude the Travel Contract. Only in this case will data be communicated to the providers of the services included in travel packages or sold individually and, where necessary, to correspondents and/or intermediaries, to the competent authorities and insurance providers, and to all those to whom data transmission is necessary in relation to the conclusion of the contract and the enjoyment of the related services. We reserve the right to use the data that may also be communicated to tax, accounting and legal advisers for the fulfillment of legal obligations and/or for the exercise of legal rights in the courts, also to take precautions on liability and to protect the security and integrity of the site and user security.

The customer may at any time exercise the right to delete personal data from our database contacting Taste Scenario owned by Meridies snc di Erica Croce e Giovanni Perri - Piazza G.B. Vico, 15 - 66100 Chieti, Italia, Tel. +39 3473674072 +39 3397369787, www.tastescenario.com, info@tastescenario.com - data controllers (Art. 7 Legislative Decree n.196/03).